

Anthony V Parcero

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Summary

An analytical, creative IT professional with over 15 years experience in development, project management, and server administration, I have a proven record of managing diverse teams in order to deliver excellent products ahead of schedule and under budget. I am a knowledgeable and experienced system administrator specializing in Windows-based servers, middleware, and custom application deployment with a strong background in communications and inter-personal relationship building.

Qualifications

Comprehensive understanding of:

- scalable systems for online content creation and publication
- relationship building and customer support
- server management, maintenance, and patching in complex architectures
- working with high-uptime and high-availability online applications
- data security and retention policies
- middleware support and maintenance
- server set-up, configuration, process automation, and systems support

Technical Skills

Middleware

- IIS
- Apache Web Server
- Oracle iPlanet
- Oracle WebLogic
- CA Layer 7
- Apache Tomcat

Databases

- Microsoft SQL Server
- MySQL

Operating Systems

- Windows Server (NT – 2012 R2)
- Linux (RHEL/CentOS, Ubuntu, SUSE)
- Mac OS 9 & 10

Monitoring and Analytics

- AppDynamics
- Splunk
- New Relic
- Google Analytics

Content Management Systems

- SDL Tridion
- Sitecore
- WordPress
- Moodle/Blackboard
- Joomla!

Professional Experience

Middleware Engineer II at Paychex, Inc

2013 – Present

I provide technical leadership in the design, implementation, and support of all components and technologies that comprise the multifaceted, secure middleware infrastructure for client-facing and internal applications (WebLogic, Layer 7, IIS, etc). Responsibilities include legacy server maintenance, ongoing operations support, and integration between new and existing technologies while ensuring availability and inter-operability in a dynamic Web-based environment. I set guidelines for policies and procedures as well as administer JIRA and Confluence for project management and documentation. Using the Agile methodology, I work closely with internal teams to support development efforts, implement automation processes, and streamline application release and maintenance.

Web Applications Support Engineer at Siteworx, Inc

2011 – 2013

I supported the Siteworx Network Operations team with server and application issues. Duties included installation, back-up, upgrades, and performance monitoring within a mixed Windows-Linux server environment. I implemented and managed major SDL Tridion, Sitecore, and WordPress installations with load-balancing and Web site caching to maximize uptime and availability. After coordinating with external clients, I performed routine server maintenance and datacenter migrations. Using various monitoring tools (New Relic, Pingdom, Google Analytics), I proactively monitored applications and corresponding interfaces for issue indicators or possible production impacts.

Coordinator, Technical Design and Development at WFL BOCES/EduTech

2007 – 2011

Oversaw management of Windows-based IIS and Apache servers as well as various MS SQL Server and MySQL databases. I was the team lead for migration to Moodle LMS, including specification writing and development of a new enrollment and reporting system. I worked closely with internal clients and subsidiary school districts to implement various education-related online environments and applications, including the content conversion of numerous professional development training materials and student courses.

Web Developer/Web Master at Georgia Institute of Technology

2005 – 2007

At the Institute Communications and Public Affairs department, I oversaw management of various internal clients, marketing/branding experts, and creative designers to develop Web sites and online campaigns for Georgia Tech and their subsidiaries. Lead development of the first official Web site for the College of Computing (CoC) by conducting various usability studies, internal audits, and user/audience reviews. My technical and strategic counsel was pivotal in determining the CoC site's final architecture and platform requirements.

Senior Interactive Strategist at Ketchum, Inc/eKetchum

2000 – 2005

While at eKetchum, I developed and designed accessible, consumer-facing Web sites and applications. I worked closely with internal marketing teams and external clients to design functional, informative, and engaging interface layouts, while also overseeing out-sourced development by contractors and freelancers. I was responsible for Web server set-up, database administration, and networking duties based out of our co-location facility. Working within tight deadlines, I routinely managed and scheduled working timelines based on budgetary approvals and allocations.