

Anthony V Parcero

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Summary

I am an analytical, creative IT professional with over 20 years experience in Web site development, middleware/server administration, and applications deployment. I am knowledgeable and experienced in: process automation; content management and migration; Web server set-up, configuration, and support with a strong background in communications and interpersonal relationship building.

Technical Skills

Process Automation

- XLRelease/XLDeploy
- BladeLogic

Middleware

- IIS
- Apache Web Server
- Oracle iPlanet
- Oracle WebLogic
- CA Layer 7

Cloud Services

- Azure
- Amazon Web Services (AWS)

Databases

- Microsoft SQL Server
- MySQL

Monitoring and Analytics

- AppDynamics
- Splunk
- New Relic
- Google Analytics

Content Management Systems

- Confluence
- SDL Tridion
- Sitecore
- WordPress
- Moodle
- Blackboard

Operating Systems

- Windows Server (NT – 2012 R2)
- Linux (RHEL/CentOS, Ubuntu, SUSE)
- Mac OS 9 & 10

Professional Experience

Release Engineer at Paychex, Inc

2016 – Present

I work closely with Development, IT Operations, Security, and other internal teams to review, automate, and improve release processes. Responsible for the design, development, and automation of deployment and installation procedures for systems and applications including source code control, quality improvement, and issue tracking.

Middleware Engineer II at Paychex, Inc

2013 – 2016

I provided technical leadership in the design, implementation, and support of all components and technologies that comprised the multifaceted, secure middleware infrastructure for client-facing and internal applications (WebLogic, Layer 7, IIS, etc). Responsibilities included legacy server maintenance, ongoing operations support, and integration between new and existing technologies. I set guidelines for policies and procedures as well as administered JIRA and Confluence for project management and documentation.

Web Applications Support Engineer at Siteworx, Inc

2011 – 2013

I supported the Siteworx Network Operations team with server and application issues. Duties included installation, backup, upgrades, and performance monitoring within a mixed Windows-Linux server environment. I implemented and managed major SDL Tridion, Sitecore, and WordPress installations with load-balancing and Web site caching to maximize uptime and availability. After coordinating with external clients, I performed routine server maintenance and datacenter migrations. Using various monitoring tools (New Relic, Pingdom, Google Analytics), I proactively monitored applications and corresponding interfaces for issue indicators or possible production impacts.

Coordinator, Technical Design and Development at WFL BOCES/EduTech

2007 – 2011

Oversaw management of Windows-based IIS and Apache servers as well as various MS SQL Server and MySQL databases. I was the team lead for migration to Moodle LMS, including specification writing and development of a new enrollment and reporting system. I worked closely with internal clients and subsidiary school districts to implement various education-related online environments and applications, including the content conversion of professional development training materials and student courses.

Web Developer/Web Master at Georgia Institute of Technology

2005 – 2007

At the Institute Communications and Public Affairs department, I oversaw management of various internal clients, marketing/branding experts, and creative designers to develop Web sites and online campaigns for Georgia Tech and their subsidiaries. Lead development of the first official Web site for the College of Computing (CoC) by conducting various usability studies, internal audits, and user/audience reviews. My technical and strategic counsel was pivotal in determining the CoC site's final architecture and platform requirements.

Senior Interactive Strategist at Ketchum, Inc

2000 – 2005

While at Ketchum, I worked closely with internal teams and external clients to design functional, informative, and engaging Web sites and applications. I also oversaw out-sourced development by contractors and freelancers. I was responsible for Web server set-up, database administration, and networking duties based out of our co-location facility. Working within tight deadlines, I routinely managed and scheduled working timelines based on budgetary approvals and allocations.